



## **QUALITY POLICY STATEMENT**

*Vinmar is committed to being the choice for its customers, with operational excellence in the distribution of thermoplastic resins in Europe, delivering products and services that exceed customers' expectations, based on the following strategies:*

- *Use the Quality Management System as the guideline for improvement of the Order to Cash (OTC) processes*
- *Comply with legal, local and international trading standards and all applicable requirements*
- *Ensure competitive costs of Supply Chain*
- *Focus on customer satisfaction levels, striving for customer growth and retention*
- *Continual improvement of the Quality Management System*